

# HONDA

## Your Safety Comes First



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We are committed to doing all we can to keep our customers and staff safe and healthy at all times, and even more so today, as we face the COVID-19 pandemic together. We have taken measures to limit exposure and reduce further spread of the virus while maintaining a safe and healthy environment for our customers and staff.



### Enhanced Safety Procedures Increased Cleaning Measures

- Cleaning of common areas and contact surfaces within the sales and service areas. Incorporating regular employee sanitary practices before any customer interaction. (ex. Washing hands)
- Readily available hand sanitizers in customer areas (lounge, showroom, service, and washrooms).
- Established an enhanced process in the care for customers' vehicles when in service and prior to delivery.
- Optimize operational Social distancing in mapping out on the floor measured distance of 2 meters to provide customers and employees with visual guides for distancing. We are also limiting the number of people in the dealership.
- We are asking staff who feel unwell to remain home and not come into work.
- Sending staff home who show any signs of illness.

We continue to make your health and safety a top priority and follow best practices recommended by the Government of Canada and the Government of British Columbia.